

Report of the Director of Adult Social Care and the Interim Director of Public Health

2014/15 Finance and Performance Year End Report – Health & Wellbeing

Summary

- 1 This report analyses the financial outturn position and performance data for 2014/15 by reference to the service plans and budgets for all of the services falling under the responsibility of the Director of Adult Social Care and the Director of Public Health.

Financial Analysis

- 2 A summary of the service plan variations is shown at table 1 below.

Table 1 – Health & Wellbeing Financial Summary 2014/15 – Outturn

	2014/15 Latest Approved Budget			Outturn Variation	
	Gross Expen- -diture £000	Income £000	Net Expen- -diture £000	£000	%
Adult Assessment & Safeguarding	40,487	13,788	26,699	-23	0.1%
Adult Commissioning, Provision & Modernisation	29,481	5,265	24,216	+377	1.6%
Directorate of Adult Social Care - General	3,823	3,327	496	-153	30.8%
Public Health	8,223	7,826	397	+100	25.2%
Total Health & Wellbeing	82,013	30,205	51,808	+301	0.6%

+ indicates increased expenditure or reduced income- indicates reduced expenditure or increased income

- 3 The first financial monitoring report for 2014/15 showed a projected overspend of £2,478k. Subsequent monthly reports have shown a steady improvement in the outturn projection, with a projected overspend of £715k last reported publicly at quarter 3.

The latest position at table 1 is now showing a net outturn overspend of £301k, an improvement of £414k since quarter 3 and £2,177k more favourable than at the time of the first monitoring report of the year. The following sections provide more details of the significant outturn variations and any mitigating actions that were taken.

Adult Assessment & Safeguarding (-£23k / 0.1%)

- 4 In common with councils across the country, there is a significant budget pressure in respect of meeting increased demographic demand for adult social care and the increasing complexity, and therefore cost, of care packages for the ageing population. The recently published ONS Population Projections show that the 65-69 year old population of the City of York expanded by 18.9% (1,738 people) between 2011-2013, while the over 90 year old population expanded by 14.3% (337 people) in the same 2 years. The on-going implications of the significant overspends in 2013/14 and the estimated increase in numbers for 2014/15 result in pressures across a number of budgets that are £342k in excess of the amount of growth and contingency funding that the council was able to allocate to the service over the two financial years.
- 5 Staffing costs have underspent by £120k due to a number of posts being kept vacant in the later part of the year. This has more than offset additional safeguarding staff hours that were required in the first half of the year to deal with a backlog of cases.
- 6 An additional pressure, that was not evident at the time the budget was set, is in relation to DOLS (Deprivation of Liberty Safeguards). All councils with adults responsibilities have been impacted by a recent court ruling that is dramatically increasing the number of formal applications that must be processed. At quarter 1 Cabinet agreed to allocate one-off contingency funding to cover the estimated net additional costs in 2014/15. However, due to delays in recruiting the extra staff needed to process the increased number of cases the financial position in 2014/15 is now £245k more favourable than expected.

Adult Commissioning, Provision & Modernisation (+£377k / 1.6%)

- 7 There has been a significant overspend of £1,021k within the Elderly Persons Homes budgets. The vast majority of this is due to overspends and pressures that were identified during 2013/14 but were not covered by the additional growth funding allocated to Adult Services as part of the 2014/15 budget process:

- Utilities, cleaning, catering and R&M. There has been a significant overspend in this area reflecting the actual increase in costs to 2013/14 for essential services at the residential homes, which continued into 2014/15. (+£325k)
 - Increased staffing ratios. The budgeted staffing ratios did not fully take into account either the impact of the move to the household model of provision in the two dementia care homes, nor the changing client mix within the remaining five homes. Both of these changes have increased the ratio of staff to residents and results in a continuing overspend in 2014/15. (+£237k)
 - Temporary staffing costs. The nature of the service provision has meant that the use of temporary staff has increased in recent years, for which there is no specific budget provision. (+£332k)
 - Undelivered 2013/14 budget saving following changes to the EPH reprovision project. (+£164k)
 - Net additional income. The residential homes receive income from beds commissioned by health partners and from charges to residents who do not have their care fully funded by the council. (-£37k)
- 8 To help offset the overspend on EPH budgets a net underspend of £259k has been delivered on Small Day Service budgets due mainly to staff savings from vacancies (-£130k), reduced fleet costs (-£44k) and savings in premises costs (-£81k).
- 9 Savings within Supported Living schemes have also helped mitigate some of the impact of the EPH pressures. There is a net underspend across the service of £224k arising from the final stage of the Strategic Review of Accommodation Options for People with Learning Disabilities, resulting in reductions in levels of support as new and innovative approaches and models of support were implemented, coupled with the increased use of telecare solutions.
- 10 Additional income to support the reablement service of £307k has been negotiated and received from the CCG, offset by an overspend of £80k on the reablement service contract.
- 11 Other variations within Contracted Services, SHECs, Home Care Nights Service and staffing budgets contribute to a net overspend of £66k.

Director of Adult Social Care (-£153k / 30.8%)

- 12 The net underspend of £153k is mainly due to savings on the directorate wide redundancy and early retirement budget.

Public Health (+£100k / 1.3%)

- 13 The former PCT budget for GU Activity was allocated on a population basis (25% to CYC and 75% to NYCC). However in practice the actual activity has been closer to 50:50, leading to a significant overspend on this budget in 2013/14 which continued into 2014/15 (+£593k). In addition there is a one-off backdated payment of £125k outstanding for 2013/14.

For 2014/15 a one-off budget virement of £489k has been made from other Public Health budgets to help offset the pressure. For future years, this contract has been retendered from July 2015 delivering a new service within the available budget.

- 14 More minor savings and variations within a number of other contracts contribute to a net underspend of £129k across all other Public Health budgets.

Performance Analysis

- 15 There was a significant revision in the way that adult social care performance indicators were collected and calculated nationally for 2014/15, and the national figures are not due to be released until October. More detailed benchmarking of York's position for 2014/15 will therefore not be available until late autumn. However, there are improvements across a number of the Adult Social Care Outcomes Framework (ASCOF) indicators, and at present we are anticipating an improved position in national rankings. We will therefore present the scorecard of ASCOF indicators when we have the national benchmarking data available.
- 16 However at this stage we can see a clear improvement in for example, the numbers of people with learning disabilities in employment, an area in which York has already shown strong performance, and in delayed transfers of care, which continues to be an area that is heavily affected by market conditions. There is strong customer satisfaction with the information available on adult social care, and the upgrading of the Connect to Support website has played a key role in this.
- 17 The latest national survey of adult social care, the Adult Social Care Survey (ASCS) for 2014/15 shows that satisfaction levels overall are holding steady, which is encouraging given the various pressures on the system as a whole.
- 18 The performance indicators appear to show that a comparatively low number of people are receiving reablement services; however this is due to the way the council records only those receiving a direct service from the local authority, and the way in which this information is recorded will be amended in the future.

Council Plan

- 19 The information included in this report is linked to the Protect Vulnerable People and Build Strong Communities elements of the Council Plan 2011-15.

Implications

- 20 The financial implications are covered within the main body of the report. There are no other direct implications arising from this report.

Recommendations

- 21 As this report is for information only there are no specific recommendations.

Reason: To update the Committee on the outturn financial and performance position for 2014/15.

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Specialist Implications Officer(s) None

Wards Affected: *List wards or tick box to indicate all*

All

For further information please contact the author of the report

Background Papers

2014/15 Draft Outturn, Executive 30 July 2015

Glossary of acronyms used in the report

ASCOF- Adult Social Care Outcomes Framework

ASCS- Adult Social Care Survey

CCG- Clinical Commissioning Group

CYC- City of York Council

DOLS- Deprivation of Liberty Safeguards

EPH- Elderly Persons Homes

GU- Genitourinary

NYCC- North Yorkshire County Council

ONS- Office for National Statistics

PCT- Primary Care Trust

SHEC- Sheltered Housing with Extra Care